

CITY OF HEALDSBURG

EMERGENCY PREPAREDNESS GUIDE

HEALDSBURG FISSURE CREEK

Healdsburg





ALERT & WARNING

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GETTING NOTIFIED

Make sure you are signed up for emergency alerts from both the City of Healdsburg and Sonoma County for disasters such as wildfires, floods, and earthquakes. The City of Healdsburg uses Nixle to provide emergency information to our community and Sonoma County uses SoCoAlert. We also recommend that you get a NOAA weather radio to get weather-related emergency alerts from the National Weather Service.



NIXLE

Get instant emergency alerts from the City of Healdsburg straight to your cell phone via Nixle. Signing up is free and easy. Just text the Healdsburg zip code (95448) to 888-777 or go to www.nixle.com to register.

SoCo ALERT

We encourage you to create a managed account on SoCoAlert, which is what Sonoma County uses for public communication in emergencies. Go here to register: Code RED. For more information, go to SoCo Alert.

SOCIAL MEDIA

In addition, we recommend that you follow the City of Healdsburg's Facebook and Nextdoor channels for emergency and other informational alerts. The City's Facebook page is www.facebook.com/cityofhealdsburg and our Nextdoor page is <https://nextdoor.com/agency-detail/ca/healdsburg/city-of-healdsburg/>

IPAWS

Federal agencies and other public-safety agencies may contact you through these two systems. No sign-up is needed.

EAS: The Emergency Alert System (EAS) addresses the American public via TV, radio and National Oceanic and Atmospheric Administration (NOAA) weather radios. In addition to federal agencies, state and local authorities may use the EAS to send emergency information and AMBER (missing children) alerts.

WEA: The Wireless Emergency Alerts (WEA) system alerts people about public-safety emergencies via text message on smartphones and other compatible devices.

EVACUATIONS

WHEN TO EVACUATE

Evacuation Warning: If you or a family member is elderly or has special needs, you may want to voluntarily evacuate when officials issue this precautionary notice. If you have livestock that needs to be transported, you should move them.

Evacuation Order: Leave the area immediately. If you remain, emergency personnel may not be able to help you.

If you feel unsafe, go ahead and leave the area, even if no evacuation advisory or notice has been issued. Do not rely on emergency personnel to tell you when you should leave your home in the event of an emergency.

EVACUATION ROUTES

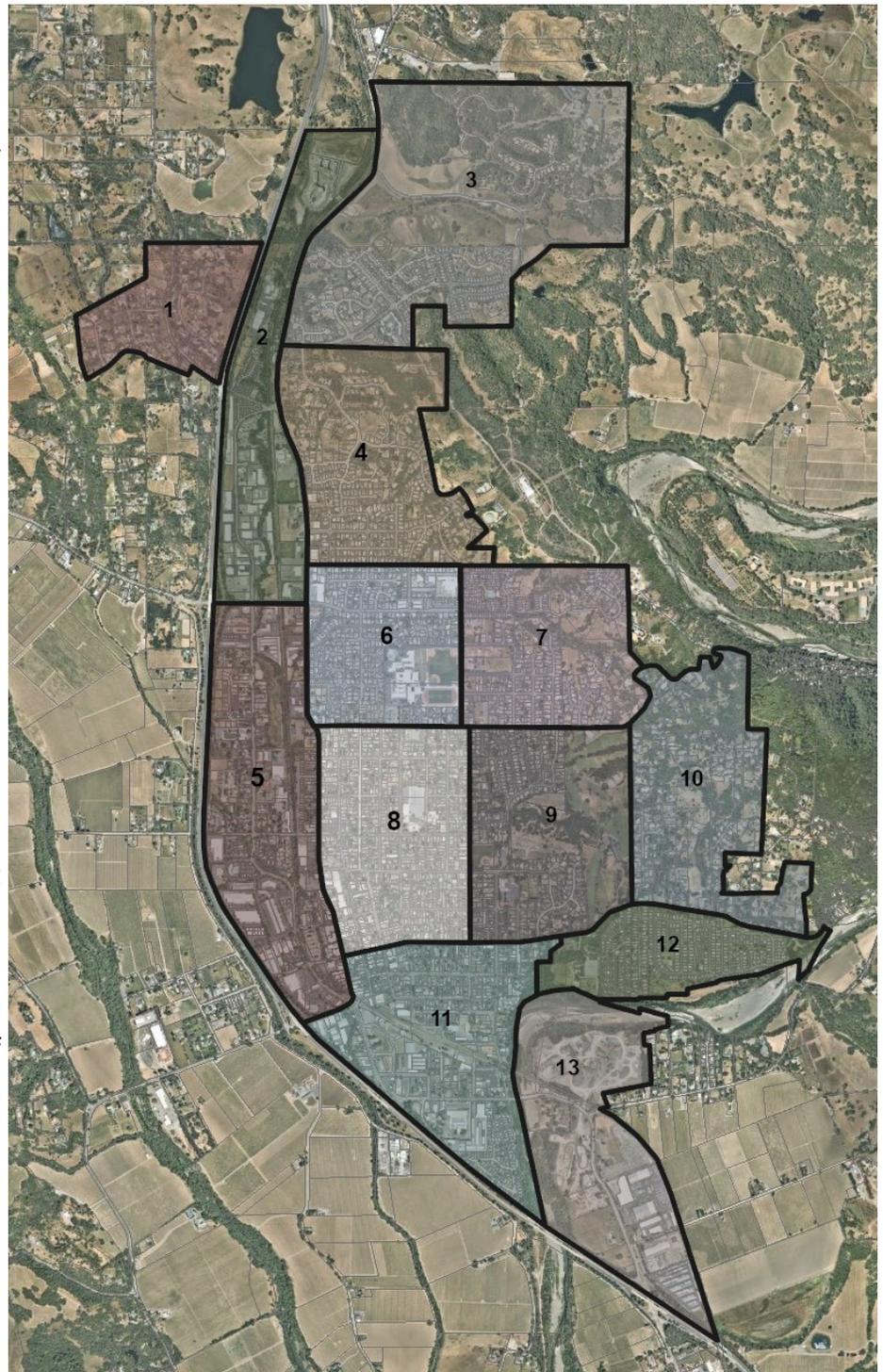
This map highlights possible travel routes that residents can take during a natural disaster. However, please keep in mind that you should know several evacuation routes from your home in the event of an emergency.

PERSONAL VEHICLES

Gas stations may be closed during emergencies and unable to pump gas during power outages. So, make sure you have a full tank of gas if an evacuation seems likely. Always keep at least a half tank of gas in your vehicle in case of an unexpected need to evacuate. Plan to take one car per family to reduce congestion and delay. Make sure you have a portable emergency kit in the car.

EVACUATION ZONES MAP

The City of Healdsburg has established standardized evacuation zones. Learn your zone for home and work so you are ready to go when an evacuation warning or order is issued for your zone. To look up your zone or download the map book, go to Healdsburg.gov/emergency-services.



EMERGENCY KITS

WHAT TO STORE

- 3-day supply of non-perishable food (dried fruit, canned tuna fish, peanut butter, etc.)
- Can opener
- First aid kit
- Sleeping bag or warm blanket for everyone in your family
- Change of clothes to last 3 days, including sturdy shoes; consider the weather where you live
- Matches in a waterproof container
- Toothbrush, toothpaste, soap
- Pet supplies
- Baby supplies
- Local maps
- Paper plates, plastic cups and utensils, paper towels
- Water – at least a gallon per person, per day
- Battery-powered or hand-cranked radio with extra batteries
- Flashlights with extra batteries
- Cell phone with charger, extra battery and solar charger
- Whistle to signal for help

WHERE TO STORE

Since you don't know where you will be when an emergency occurs, prepare supplies for home, work and cars.

Home: Keep this kit in a designated place and have it ready in case you have to leave your home quickly. Make sure all family members know where the kit is kept.

Work: Be prepared to shelter at work for at least 24 hours. Your work kit should include food, water and other necessities like medicines, as well as comfortable walking shoes, stored in a "grab and go" case.

Car: In case you are stranded, keep a kit of emergency supplies in your car.



EVACUATION CHECKLIST:

To make your own Evacuation Checklist, download or print and fill out the City of Healdsburg's template by going to HealdsburgEmergency.org and clicking on "Evacuation".



HOW TO STORE

After an emergency, you may need to survive on your own for several days. Being prepared means having your own food, water and other supplies to last for several days. After assembling your kit remember to maintain it so it's ready when needed:

- Keep canned food in a cool, dry place.
- Store boxed food in tightly closed plastic or metal containers.
- Replace expired items as needed.
- Re-think your needs every year and update your kit as your family's needs change.

FIRE PREVENTION

VEGETATION MANAGEMENT

The City of Healdsburg has an active weed-abatement and cuts back and removes vegetation on the Fitch Mountain Preserve and the Healdsburg Ridge Open Space Preserve every year. However, you can also greatly improve your fire safety around your home by removing combustibles in the area closest to your house and help create defensible space by reducing vegetation on your property.

Four zones make up the required 100 feet of defensible space:

- **Zone Zero** extends zero to five feet from structures, including the building itself, and should be completely free of combustibles.
- **Zone 1** begins five feet from your house and extends 30 feet away. The most aggressive clearance is required closest to the structure.
- **Zone 2** lies beyond the home defense zone, extending at least 100 feet from the house or to your property line. Greater defense zone widths may be necessary if your home is on a steep slope or in a windswept exposure.
- **The Access Zone, Zone 3**, is adjacent to roads and driveways, fourteen feet overhead and ten feet from the edge of the roadway.

For more information, go to firesafesonoma.org.



HOME HARDENING

Home hardening involves addressing potential vulnerabilities to wildfires in order to make the house more fire resistant. Due to differences in type, construction date, and location, it is difficult to generalize higher risks to residential buildings. It is therefore crucial to identify the vulnerabilities of each building component so you can prioritize what needs to be done for your home. The diagram below illustrates which building components are most likely to ignite a fire.

In addition to building with appropriate materials and maintaining your house regularly, homeowners need to focus on specific areas to make their homes more fire-resistant. Some important areas to consider include:

Gutters: Clean gutters regularly to remove debris that can ignite during a wildfire. Consider installing gutter guards to prevent debris buildup.

Vents: Make sure all vents are ember-resistant and screened to prevent embers from entering your home.

Windows: Install dual-paned windows with tempered glass to reduce the risk of windows breaking during a wildfire. Consider adding metal screens to windows to prevent embers from entering your home.

Wood fencing attached to home: Replace wood fencing attached to the house with non-combustible fencing or create a fire-resistant buffer zone by removing vegetation around the fence.

Maintain wood decks properly by removing debris and vegetation, and by keeping them clear of flammable materials. Consider using fire-resistant decking materials and avoid storing flammable items under the deck.

By taking these steps to harden their homes, homeowners can significantly reduce the risk of their homes being destroyed by a wildfire. The readyforwildfire.org website provides additional resources and information on home hardening and other steps that homeowners can take to prepare for wildfire season.



ACCESS & FUNCTIONAL NEEDS

UPDATE YOUR CONTACT INFO:



<https://bit.ly/UTILAFN>



Healdsburg's Utility Department is committed to providing additional safety measures for customers who need energy for certain medical needs to include sending extra notifications for Public Safety Power Shutoffs (PSPS) and other related events. If you or someone you know has a qualifying medical condition or device, use the QR code or link in the top left corner to sign up for our Medical Alert Program. Only one sign-up is needed per household.

Examples of Qualifying Conditions:

Paraplegic, hemiplegic or quadriplegic condition
Multiple sclerosis with additional heating and/or cooling needs
Scleroderma with additional heating needs
Life-threatening illness or compromised immune system, and additional heating and/or cooling are needed to sustain life or prevent medical deterioration
Asthma and/or sleep apnea

Examples of Qualifying Medical Devices:

Aerosol Tent	Infusion Pump
Air Mattress/Hospital Bed	Inhalation Pulmonary Pressure
Apnea Monitor	Iron Lung
Breather Machine (IPPB)	Left Ventricular Assist Device (LVAD)
Compressor / Concentrator	Motorized Wheelchair/Scooter
Dialysis Machine	Oxygen Generator
Electronic Nerve Stimulator	Pressure Pad
Electrostatic Nebulizer	Pressure Pump
Hemodialysis Machine	

PETS IN EMERGENCIES

If you have pets, keep them in mind when preparing for an emergency by assembling an animal emergency supply kit and developing a pet care buddy system. Whether you decide to stay or evacuate to a safer location, you will need to make plans in advance for your pets. Generally, what's best for you is typically what's best for your pet. If you must evacuate, take your pets with you if possible. However, if you are going to a public shelter, animals may not be allowed inside. Plan in advance for shelter alternatives that will work for both you and your pets. Make a back-up emergency plan in case you can't care for your animals yourself. Develop a buddy system with neighbors, friends or relatives to ensure that someone is available to care for or evacuate your pets if you are unable to. Be prepared to feed and care for your pets for at least three days. For more information, go to ready.gov/pets.



CITY PREPAREDNESS

DISASTER MANAGEMENT

The Healdsburg Fire Department is responsible for developing a comprehensive disaster response plan for the City and coordinating public and private services responding to emergency situations. To that end, the fire department has contracted with REDCOM Dispatch to provide centralized emergency fire and EMS dispatch services and better mutual aid integration with other responding agencies at the local, state, and national level.

Additionally, Healdsburg Fire has identified an MTZ (mutual threat zone) for the Fitch Mountain area; this allows multiple agencies to plan and prepare for vegetation fires in the identified areas. An MTZ is designated when there is moderately sized population in a dense vegetation area with limited access or egress.

EMERGENCY OPERATIONS CENTER

An EOC supports first responders; ensures the continuity of operation of the organization; carries out disaster management functions at a strategic level; collects and analyzes data; and disseminates information to all concerned agencies and individuals.

Key City staff have undergone emergency-operations center training to manage large-scale crises. This training includes developing a crisis-response strategy, collaborating with Sonoma County and other governmental and public-safety agencies, and marshalling City resources to help protect Healdsburg residents.

LOCAL HAZARD MITIGATION PLAN

The City is in the process of completing it's local-hazard mitigation plan, a five-year strategic plan that identifies natural hazards and vulnerabilities and provides actions to reduce, eliminate or prepare for emergencies caused by those hazards. The plan can be found by going to HealdsburgEmergency.org and clicking "Plans".

GET INVOLVED

VOLUNTEER AND DONATE: During disaster response, affected communities depend heavily on local and national volunteer organizations to provide trained volunteers and much-needed donated supplies. Get involved today by donating to or volunteering with a reputable organization.

Volunteer in your local community by joining Citizens Organized to Prepare for Emergencies (COPE). During past emergencies, neighbors reaching out to neighbors has saved countless lives. The mission of COPE is to help residents, families and visitors, prepare, respond and recover from emergencies.

TRAIN AND EDUCATE: You could help save countless lives by taking simple actions to prepare your community or organization for a disaster before one strikes. FEMA offers free trainings and education tools to train yourself and others on the best ways to prepare for, respond to, and recover from a disaster or emergency.



For more information on how to get involved, visit copenorthernsonomacounty.org or ready.gov/getinvolved.

CONTACT US

PHONE NUMBERS

In case of an emergency please call 9-1-1
Healdsburg Police: 707-431-3377
Healdsburg Fire: 707-431-3360
Healdsburg Emergency Management: 707-431-3372
Sonoma County Sheriff Dispatch: 707-565-2121
California Highway Patrol: 707-588-1400
Sonoma County Information and Referral: 2-1-1

WEB RESOURCES

These links provide a substantial amount of useful information to help you prepare in the event of a disaster.

City of Healdsburg: Healdsburg.gov
SoCo Emergency: socoemergency.org
Fire Safe Sonoma: firesafesonoma.org
Plan Ahead for Disasters: ready.gov
CALFIRE - Ready for Wildfire: readyforwildfire.org
American Red Cross (ARC): redcross.org
ARC - Contact Loved Ones: redcross.org/safeandwell

LOCAL RADIO STATIONS

FM 100.1 KZST Santa Rosa
AM 740 KCBS SF Bay Area
FM 103.5 KSRO Santa Rosa
AM 1350 KSRO Santa Rosa
AM 680 KNBR SF Bay Area

NORTH BAY WILDFIRE CAMERAS

ALERT Wildfire is a consortium of three western universities that provides access to state-of-the-art high-resolution fire cameras to help firefighters track and suppress wildfires. Up to 40 pan-tilt-zoom cameras are installed in the counties of Sonoma, Napa, Mendocino, Lake and Marin counties as part of the Alert Wildfire program. The cameras are attached to communication towers or other structures to give a bird's eye view of various areas. To learn more and to view a live feed of the cameras online, go to: alertwildfire.org/northbay.