

## Rate Eligibility

- Customers must select a rate for which they are eligible.
- The City will from time-to-time move customers off of rates they do not qualify for, and onto rates they do qualify for. This may be triggered by changes in use by the customer or by a change in requirements by the City. The City does not “grandfather” customers who are ineligible for the rate they are currently on.
- Residential customers that do not select a rate will be defaulted to D1.
- Customers can voluntarily change their rate once every 12 months.
- Certain rate changes requested by the customer may require different metering from what is currently installed. The customer will be required to pay the City’s labor and materials for the change in metering.
- Demand charges are irrespective of the direction of energy flow.
- For full details about a specific rate, refer to the rate schedule at [www.healdsburg.gov/electricrates](http://www.healdsburg.gov/electricrates), or call Utility Billing at 707-431-3307.
- Rates and requirements are subject to change at any time.

	D1	D4 (Electric Heating)	E7 (TOU)	C1	A6 (TOU)	P2	E19 (TOU)
<b>Residential Customer</b> Not applicable to common spaces of multi-family units	✓	✓	✓	✗	✗	✗	✗
<b>Commercial or Industrial Customer; And Peak Demand &lt; 60 kW for 10 or More of the Last 12 Months</b> Includes common spaces of multi-family units	✗	✗	✗	✓	✓	✗	✗
<b>Commercial or Industrial Customer; And Peak Demand &gt; 60 kW for at Least 3 of Last 12 Months</b>	✗	✗	✗	✗	✗	✓	✓