

# WELCOME HOME





# WELCOME!

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Dear Resident,

We're thrilled to welcome you to Healdsburg, a charming town nestled right along the Russian River in the heart of Sonoma County. Here, you'll find the perfect blend of small-town friendliness, stunning scenery, and of course, world-class wines!

With a population of around 11,220, Healdsburg offers a unique taste of big-city amenities with a small-town feel. We have a vibrant community with something for everyone, no matter your age. Our calendar is always buzzing with exciting events, giving you plenty of opportunities to get involved, volunteer, and meet your new neighbors. Our residents are highly engaged and we encourage you to get involved, too!

Within this packet you'll find useful contact numbers and emails, new-resident tips, and other information about the City of Healdsburg.

Got questions? Don't be shy! Give us a call at City Hall (707) 431-3317 or visit us online at [www.healdsburg.gov](http://www.healdsburg.gov). We're here to help you settle in and make Healdsburg your new home.

Welcome aboard! We're glad you're here!

Warmly,

The City of Healdsburg Team

# GET CONNECTED!

## CITY MANAGER'S UPDATE

Volume 24 | Issue 4 | February 23, 2024



The City Manager's Update is a bi-weekly, digital publication, and includes current information and news, program and project updates, upcoming events, recruitment opportunities, and more!

To subscribe to receive this publication and other City information directly to your inbox, visit [healdsburg.gov/subscribe](https://healdsburg.gov/subscribe).

To view previous issues, visit [healdsburg.gov/cmupdate](https://healdsburg.gov/cmupdate).

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**Fire/Life Safety Emergencies**  
9-1-1

**Water, Electric, Wastewater, Street Emergencies**  
(707) 431-7000

### Get Social!

Click the icons below to follow us across platforms.



# CITY GOVERNMENT

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## city council

The City Council is the governing body of the city. The Council sets policies for the city and adopts an annual budget.

The Council consists of five members, who are elected at large by the voters of Healdsburg for four year terms. Each year the Mayor is elected by a vote of the City Council. The positions of City Manager, and City Attorney are appointed by the Council.

The City Council meets the first and third Monday of the month at 6:00 p.m. in the City Council Chambers, 401 Grove Street.

You can view agendas, minutes, and join a meeting via zoom [here](#).

Get to know the dedicated city council members shaping the future of our community!



From left to right: Ron Edwards, Vice Mayor Chris Herrod, Mayor Evelyn Mitchell, David Hagele, Ariel Kelley

## municipal code

The Municipal Code is a collection of laws that are enacted and enforced by a village, town, city or county government, and is updated as new ordinances are adopted by the City Council.

The City of Healdsburg's Municipal Code can be found [here](#).





## boards + commissions

Cities and counties appoint citizen boards, commissions, and committees to advise their legislative bodies on a wide range of policy issues.

Your Voice Matters! We invite you to join us for all our community meetings.

- Parks + Recreation Commission
- Planning Commission
- Senior Citizen Advisory Commission
- Arts and Culture Commission (coming soon!)

*To learn more about these bodies, click [here](#).*

## elected officials

The Sonoma County Board of Supervisors sits as the governing board of Sonoma County and of other various special jurisdictions. The Board is composed of five supervisors elected from supervisorial districts for four year terms.

The City of Healdsburg is in County District 4, State Assembly District 2 and State Senate District 2.

*To learn more, click [here](#).*

# EMERGENCY SERVICES

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## fire

The dedicated staff at the Healdsburg Fire Department includes a combination of paid and reserve fire service personnel. These individuals work to make Healdsburg a safer place to live, work and visit.



## fire prevention

The City of Healdsburg has an active weed-abatement program and cuts back and removes vegetation on the Fitch Mountain Preserve and the Healdsburg Ridge Open Space Preserve every year. You can also greatly improve your fire safety around your home by removing combustibles in the area closest to your house and help create defensible space by reducing vegetation on your property.



For more information click [here](#).

# EMERGENCY SERVICES

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## police

The Police Department is responsible for the protection of life and property, the maintenance of order, the control and prevention of crime, and the enforcement of motor vehicle laws and regulations.



## safe gun storage

The Healdsburg Municipal Code section [9.16.060](#) regulates the safe storage of firearms. All persons are required to keep a firearm within any residence in a locked container or disabled with a trigger lock, unless the firearm is carried upon the person or is otherwise in the immediate control and possession of a person in accordance with applicable local, state and federal law.

For more information, click [here](#).



# EMERGENCY SERVICES

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## emergency preparedness

Sign up for emergency alerts from both the City of Healdsburg and the County of Sonoma for disasters such as wildfires, floods, and earthquakes.

Get instant emergency alerts from the City of Healdsburg straight to your cell phone via Nixle. Signing up is free and easy. Just text the Healdsburg zip code (95448) to 888-777 or go to [www.nixle.com](http://www.nixle.com) to register.

## emergency kits

Be prepared anywhere! Having an emergency kit at home, work, and in your car ensures you're ready wherever disaster strikes. Download or print the City of Healdsburg's evacuation checklist template [here](#) to get started.

## evacuation zones

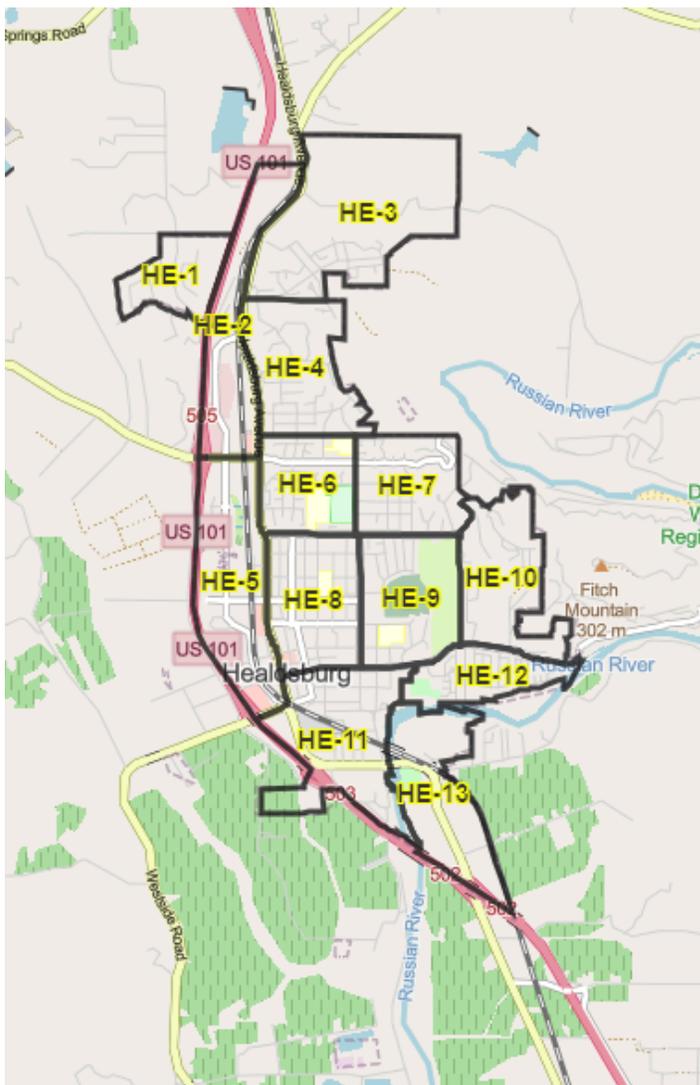
The City of Healdsburg has established standardized evacuation zones. Learn your zone for home and work so you are ready to go when an evacuation warning or order is issued for your zone. To look up your zone, click [here](#).

## contact us

Emergency: 9-1-1  
Healdsburg Police: 707-431-3377  
Healdsburg Fire: 707-431-3360  
Healdsburg Emergency Management:  
707-431-3372  
Sonoma County Sheriff Dispatch: 707-565-2121  
California Highway Patrol: 707-588-1400  
Sonoma County Information: 2-1-1

Additional information is included in our emergency preparedness guide:

- [English Version](#)
- [Spanish Version](#)



# RESIDENT RESOURCES

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## electric

The Electric Department is responsible for power procurement for the city, compliance with state and federal regulatory requirements, and providing conservation programs to its customers. Currently, Healdsburg electric rates are roughly 50% less than PG&E and system reliability is 10-times greater than PG&E. The department is also responsible for the operation and maintenance associated with the reliable distribution of electricity to the city.



## pacific gas + electric

While Healdsburg Electric provides electric service locally, PG&E is the natural gas service provider to Healdsburg customers.

To learn more about PG&E click [here](#).

## cable + internet providers

- Sonic
- Xfinity
- AT&T



# RESIDENT RESOURCES

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## water

The City's Water Department produces, treats, stores, and distributes water through over 63-miles of pipeline to Healdsburg residents and businesses. The duties of staff include repair of leaking service lines, repairing damage to the distribution system and maintaining the well pumps, reservoirs and booster pumps. Maintenance of water quality to meet state water quality standards is a priority for our department.

## wastewater

The City of Healdsburg's wastewater collection system consists of 55 miles of sewer mains and other various pieces of equipment. The sewer mains and lift stations convey residential, commercial and industrial wastewater into the treatment facility. The water reclamation facility is also home to the City floating solar array.

Crews respond to service calls for blockage problems concerning the collection system and house service laterals from the main to the street line. Collection system facilities (pumps and motors) are serviced on a routine basis or as necessary.



# RESIDENT RESOURCES

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## utility billing

Customers who would like to connect service must complete an application and meet at least one of the deposit requirements.

New service can normally be initiated with 24 hours of receipt of a signed service application and satisfaction of the deposit requirement.

*To start utility service, click [here](#).*



## utility discounts

The City of Healdsburg offers low-income rates for qualifying low-income customers through the CARE Program.

*For more information on the CARE Program click [here](#).*



The City of Healdsburg recommends qualifying low-income customers use the Home Energy Assistance Program (HEAP). This program has funds to help you pay one or two months of electricity per year and offers FREE energy improvements.

*For more information call HEAP at (800) 233-4480.*

# RESIDENT RESOURCES

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## water quality reports

The Water Quality Report contains important information about the City's drinking water and summarizes testing results from many water quality samples collected throughout the year.

To view the most updated report, click [here](#).

## water conservation

Prepare for the next drought and avoid wasting this precious resource. Learn more about state and local restrictions, water-saving tips, rebate programs and drought preparedness by clicking [here](#).

## recycled water

Healdsburg is proud to offer a Recycled Water program for residents. Our recycled water is municipal wastewater that has been extensively treated so it can be used for non-potable uses such as irrigation for vegetable gardens, lawns, trees, and landscaping. The recycled water can be delivered by local hauling companies with a delivery fee or is available for self-hauling.

For more information, click [here](#).



# RESIDENTIAL RESOURCES

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## solid waste

Recology Sonoma Marin provides garbage, recycling, compost, and construction and demolition collection, as well as street sweeping services to residents and businesses.

Recology provides weekly curbside collection for landfilled garbage, recyclables, and compost. Rates are based on the size of your garbage can, and recycling and compost are included. Recology also provides curbside battery collection - batteries can be placed in a sealed clear plastic bag on top of the recycle can - and one free bulky item pick-up per year for residents.

*For additional information on rates, what-goes-where, trash schedule, and other services click [here](#).*

## street sweeping schedule

Knowing your street sweeping day is important so Recology trucks have full access when sweeping your neighborhood. Please park cars in another location on sweep day.

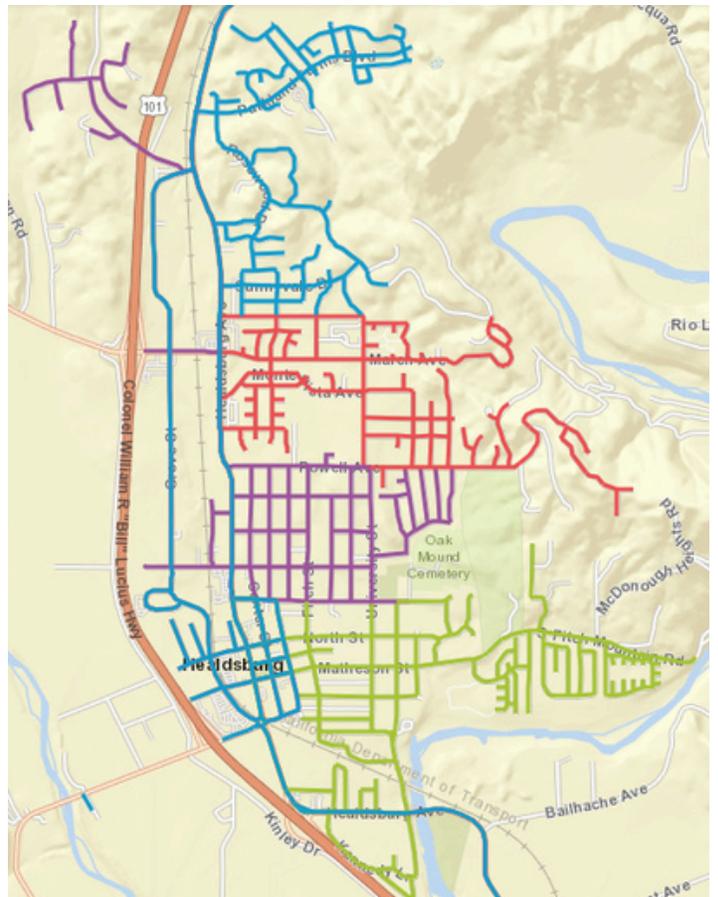
- Monday
- Tuesday
- Wednesday
- Thursday

## compost program

The City of Healdsburg now has a new compost hub in partnership with Zero Waste Sonoma!

The Compost Hub is located at Badger Park, on the East Side of the Community Garden and is available from dawn to dusk! This hub provides free compost for residential uses year round. The compost is certified USDA organic, OMRI listed, CDFA listed, and is produced from local facilities that process material collected from residential green carts. The compost does not contain biosolids or manure. We just ask that you bring own container and shovel. No equipment or commercial use allowed.

*For more information please click [here](#).*



# RESIDENT RESOURCES

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## smart living healdsburg

For years, Healdsburg has been a champion for sustainability, fostering a community dedicated to reducing greenhouse gas emissions (GHG). We offer a range of programs, rebates, and resources to empower residents and businesses to conserve water, boost energy efficiency, and embrace electric transportation. *For more information, please visit Smart Living Healdsburg, [here](#).*

Start saving today! The library provides a free DIY energy and water savings toolkit, packed with tips to make your home more eco-friendly. *For more information, click [here](#).*

## residential programs and rebates

- HVAC Heat Pumps
- Weatherization
- Smart Thermostat
- Laundry
- Heat Pump Water heater
- Electric Cooktop/Stove
- Pool Pump
- Solar
- E-Bikes
- EV Charging

*For more information, click [here](#).*

## commercial programs and rebates

- Lighting Upgrades
- Heat Pump HVAC and Water Heater
- Kitchen Equipment
- Custom Projects
- Multi-Family Projects
- EV Chargers

*For more information, click [here](#).*



# RESIDENTIAL RESOURCES

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## tenant resources

Renters make up almost 50% of the residents in Healdsburg.

The City offers access to a number of resources and programs that provide assistance for renters.

- Find Housing: A list of affordable apartment complexes in Healdsburg
- Fair Housing Services: Assistance with rental housing issues
- Homesharing: Share a home with a senior citizen
- Rental Assistance: Resources to assist renters at risk of displacement
- Utility Discounts: Available to income-eligible families
- Legal Assistance: Free legal assistance for housing issues
- Buying a Home: Information for income qualified first time homebuyers

## property owner/manager resources

The City recognizes Property Owners/Managers are a vital part of a successful tenant/landlord relationship.

Select the resources below for additional information for Property Owners/Managers:

- Rent Advisory
- Fair Housing Services
- Energy Efficient Rebates
- Rental Unit Rehabilitation Loan Program

For additional housing information, click [here](#).



# RESIDENTIAL RESOURCES

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report a concern

[healdsburg.gov/report](https://healdsburg.gov/report)

## UTILITY ISSUES

*Downed power lines, power outages,  
sewer/water issues*

24/7/365 Utility Hotline: (707) 431-7000

## DOWNED TREES ON PUBLIC PROPERTY

Blocking Road: (707) 431-3377

Not Blocking Road: (707) 431-7000

## CODE ENFORCEMENT

(707) 431-3346

## PARKING ENFORCEMENT

(707) 431-3377

## CRIMINAL ACTIVITY

*graffiti, encampments, trespassing, noise  
complaints, abandoned shopping  
carts/property*

Emergency: 911 or (707) 431-3366

Non-Emergency: (707) 431-3377

## UNSHELTERED ASSISTANCE

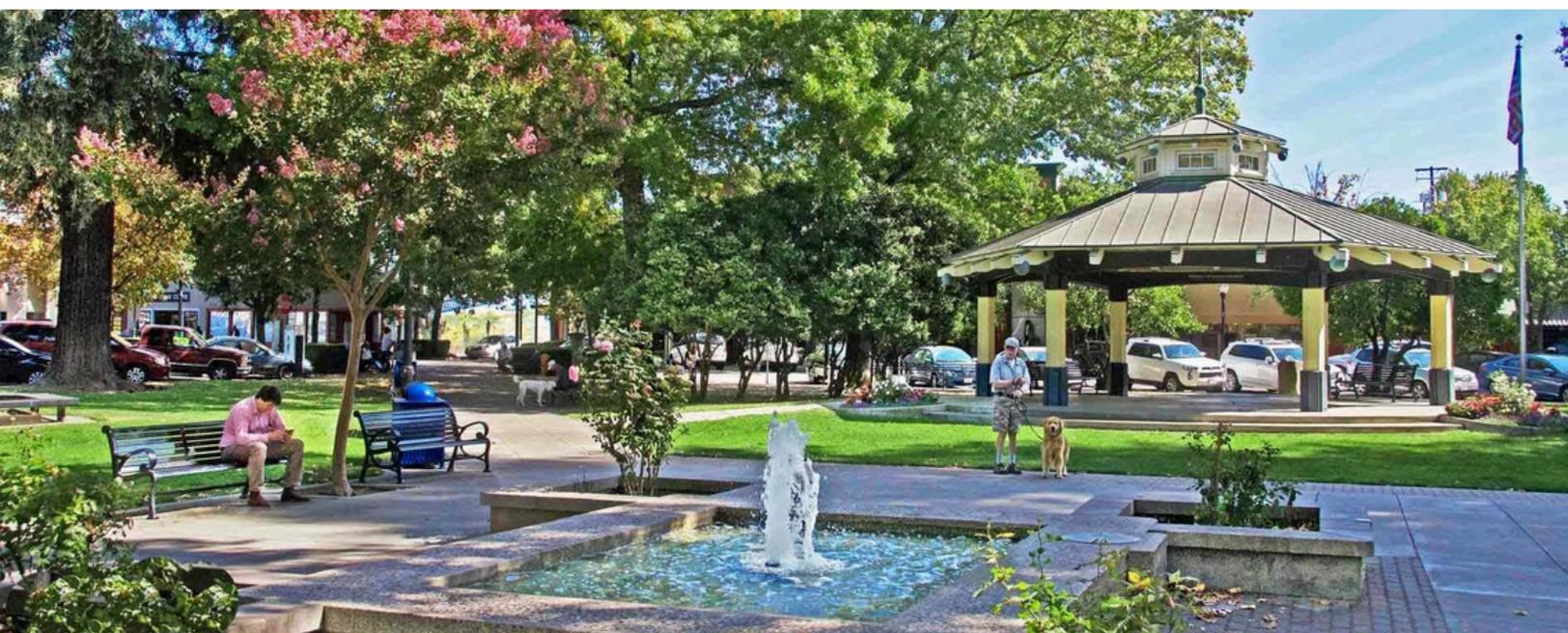
*This line is not monitored 24/7, and is not  
for emergencies. Please leave a voicemail  
and someone will return your call.*

Reach for home: (707) 433-6161

## CONSTRUCTION COMPLAINTS

Business Hours: (707) 431-3346

Non-Business Hours: (707) 431-3377



# COMMUNITY SERVICES

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The Community Services Department is responsible for managing the City's parks, open space areas, and recreation facilities and for providing quality, affordable recreational opportunities for residents of all ages.

Our Parks and Recreation Programs are paid for because the Community Services Department is supported by program fees and Transient Occupancy Taxes (TOT) paid by visitors to Healdsburg who stay in the City's hotels.

*For more information about our different programs, please click [here](#).*



## activity guide

The Activity Guide gives you an opportunity to experience many events, parks, programs, and other services offered in Healdsburg. The Community Services team strives to provide recreational and experiential programs for all generations within the community, so whether you are 2 or 102, you are sure to find an activity that fits your interest.



*To sign up for classes and programs click [here](#).*

## master calendar of events

The [Master Calendar of Events](#) is a comprehensive listing of special events approved under a special event permit, held partnered with the City of Healdsburg. The calendar serves as a single source for all upcoming events.



# COMMUNITY SERVICES

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## Senior Center

The Healdsburg Senior Center is a recreational hub for active older adults in Healdsburg. Located at 133 Matheson St. in the heart of downtown Healdsburg, the Senior Center is a fantastic place to meet friends for Bistro lunch, take classes, join in a seminar, and so much more!

Please call the Senior Center Monday-Friday 9 am - 5 pm for help and information regarding all our programs, classes, and services. Our staff and volunteers are here to help! Phone: (707) 431-3324

Interested in volunteering? Please call the Volunteer Coordinator at (707) 431-3492.

For more information, click [here](#).



## PARKS AND FACILITIES

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The City of Healdsburg maintains eight beautiful parks and two open space areas within our City limits and we invite you to come out and enjoy them!

Most parks have picnic tables available for use at no cost on a first-come first-served basis year round.

For more information on park locations and amenities, please click [here](#).

# PARKS AND FACILITIES

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## fitch mountain park and open space preserve

A crown jewel of northern Sonoma County, Fitch Mountain rises majestically near the City of Healdsburg. This scenic landmark, boasts a diverse ecosystem and offers stunning views from its peak.



## healdsburg ridge

This 155-acre Preserve boasts a rich ecosystem with wetlands, woodlands, chaparral, and grasslands. This diversity supports over 40 bird species and rare plants.

## sports courts

In a collaboration with Healdsburg Unified School District, the City converted two under-utilized sports courts at the Healdsburg High School tennis complex into dedicated pickleball courts. The courts are used by High School physical education classes during the school year, and when not in use by the School District, available to community members.

## aquatics

The Healdsburg Swim Center includes a 25-meter, 8-lane competition pool with a diving board, small slide and a 2-3-foot-deep training pool as well as showers/locker rooms, a spectator area.

We operate a recreational swim program, a comprehensive learn-to-swim program, lap swimming, and a youth swim team program during the summer months. Our group and private lessons offer instruction for beginners to advanced swimmers, ages 6 months to 18 years old.

# CITY FACILITIES

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## healdsburg municipal airport

The Healdsburg Municipal Airport is situated on 45 acres of land approximately 3 miles northwest of Healdsburg, with quick access from the Lytton Springs Road exit on US 101.

The Airport has one paved runway, 60 feet wide and 2,625 feet in length, which serves both single and twin engine aircraft under 6,000 pounds at takeoff.

For more information, click [here](#).

## healdsburg golf club

Located one mile from the Plaza in downtown Healdsburg, in the heart of Sonoma wine country, lies a unique golfing experience, Healdsburg Golf Club at Tayman Park, the area's oldest course, steeped in the history of Northern California and surrounded by breathtaking scenery.

For more information, click [here](#).

## villa chanticleer

Are you searching for a unique and charming location for your wedding, meeting, conference, seminar or trade show? Located in the heart of Sonoma County's Wine Country, the Villa Chanticleer is easy access from Highway 101 and only 3 miles from the town's historic Plaza Park.

For more information, click [here](#).



# GETTING AROUND TOWN

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## sonoma county transit: route 67

Free rides on route 67! The hop-on, hop-off shuttle is available Monday-Saturday.

## sonoma county transit: route 60

If you need to get to Santa Rosa, Windsor or Cloverdale, you can take the public Route 60 bus from Healdsburg.

For additional information about Route 67 and Route 60, click [here](#).



## amtrak bus: route 7

Route 7 connects to the “San Joaquins” and “Capitol Corridor” trains at the Martinez Amtrak Station. With 18 convenient stops, including Cal-Poly Humboldt, Santa Rosa, Petaluma, and Napa, it’s an easy and relaxing way to explore Northern California 365 days a week. Connect to even more of California when you travel Amtrak San Joaquins to destinations like San Francisco, Los Angeles, Yosemite, and Las Vegas!

For additional information about Route 7, click [here](#).

## walking trails

At just under five square miles, Healdsburg is perfect for walking to and from your destination! Healdsburg has an extensive network of pedestrian pathways and walking trails, such as the 1.3-mile [Foss Creek Trail](#).

For more information including other walking trails and a pedestrian walking map, click [here](#).



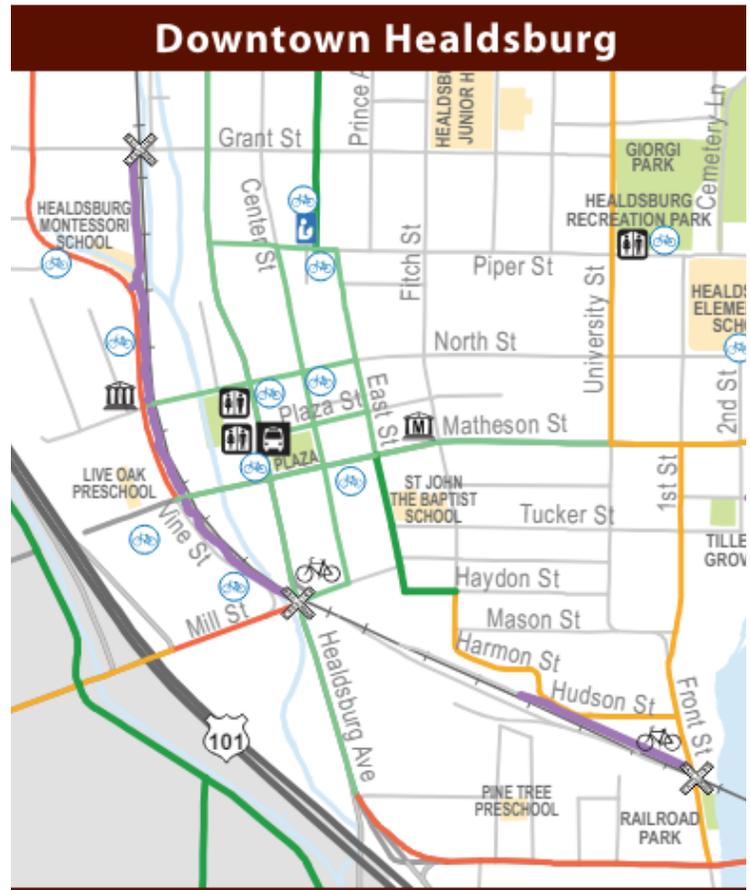
# GETTING AROUND TOWN

## bicycles

The League of American Cyclists, a nationwide organization, awarded the City as a Bike Friendly Community in 2018.

The City of Healdsburg recognizes the benefits of cycling and many of its residents are avid cyclists. The City's compact size, street layout and mixed-use development encourage bicycling as an alternative to personal vehicle use.

For more information, click [here](#).



## bird bikes

Bikeshare e-bikes are built to conveniently cover trips of three to five miles, and help contribute to cleaner air - and less traffic. Head to work, run a few errands, or just go for a weekend ride!

Download the app, sign up, choose your payment method, unlock the bike - and start riding. Bikes can be located on the app's map. Pick one up from where it's perched, and then leave it wherever your destination may be - just make sure it's not blocking the public right-of-way.

To learn more, or download the app, click [here](#).



# COMMUNITY RESOURCES

## community resource guide

To view local resources for food, nutrition, diaper programs, medical services, and housing and other services, please click [here](#).

## farmer's market

Founded in 1978, the Healdsburg Certified Farmers' Market is one of the original twenty-two Certified Farmers' Markets in California.

### Market Details:

- Saturdays April 13 - December 21, 2024  
8:30 AM - 12 PM  
West Plaza Parking Lot
- Tuesdays May 14 - September 24, 2024  
9 AM - 12:30 PM  
On the Plaza Downtown

*For more information, please visit the the Healdsburg Farmers Market website [here](#).*

## volunteer opportunities

Make a difference in Healdsburg and Sonoma County! We value our volunteers and their generous spirit. Explore the many ways you can get involved in our community, from helping neighbors to supporting local causes.

*To view a list of different volunteer programs, click [here](#).*



# COMMUNITY RESOURCES

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## sonoma county library

The Healdsburg Regional Library, located at 139 Piper Street, is a treasure trove of resources just waiting to be explored. Whether you're a lifelong learner, a curious kiddo, or a busy parent, there's something for everyone.

Get comfy with ebooks and audiobooks, lose yourself in music and movies, or uncover the rich history of Sonoma County in their special collections.

Feeling social? Join a book club or attend a fun event! Need a homework helper or some college prep advice? The Sonoma County Library has your back. They also offer tons of family-friendly programs and events to keep everyone entertained.

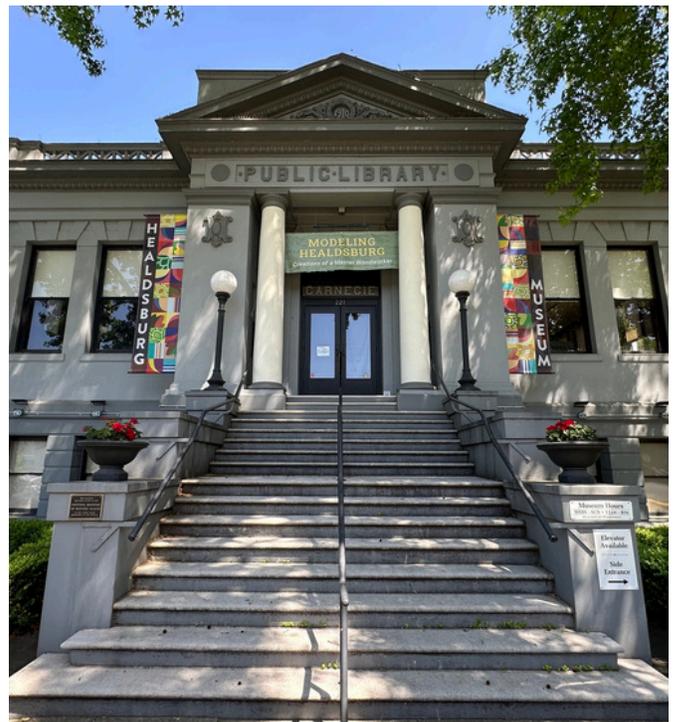
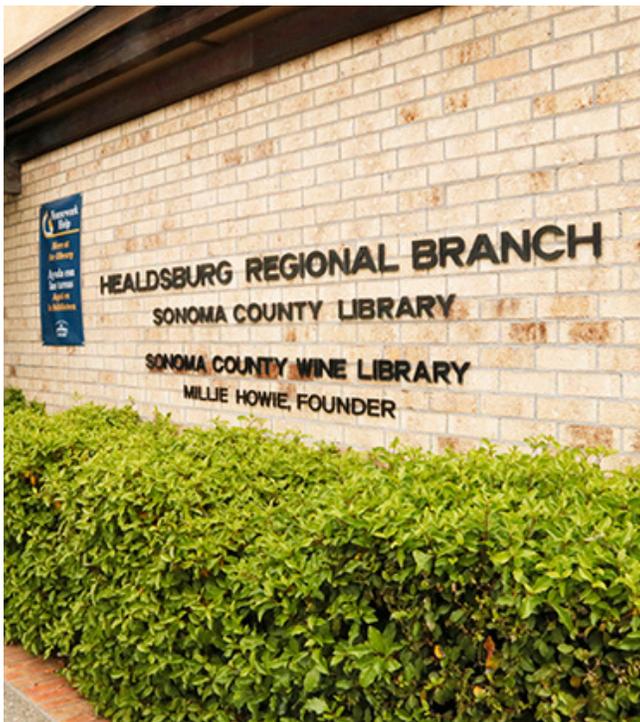
For more information, click [here](#).

## healdsburg museum

The Healdsburg Museum collects, protects, preserves and interprets the artifacts, documents and photographs that trace the rich history of Healdsburg and surrounding area through exhibitions, educational programs and historical research.

The Healdsburg Museum & Historical Society's collection of artifacts, documents and photographs related to City of Healdsburg and northern Sonoma County history, comprises one of the finest regional collections in California.

For more information and to plan a visit, click [here](#).



# BUSINESS RESOURCES

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## business licenses

A valid Business License must be issued prior to conducting any business within the City. For most businesses the license fees are based on the type of business and gross annual receipts earned within the City limits. Annual renewal notices for taxes are emailed on or before June 1st and renewal payments are due on or before July 1st.

For more information click [here](#).

## healdsburg chamber of commerce

The Healdsburg Chamber is an active, dynamic business organization servicing the needs of over 500 members who employ thousands of people.

Their mission is to encourage and promote a positive, balanced, vital economy and preserve those unique qualities that are good for business and make Healdsburg a special place in which to visit, live and work.

For additional information click [here](#).



## community development

The Planning and Building Department is responsible for overseeing and guiding development activities in the City of Healdsburg.

For more information, click [here](#).

## bidding and contract opportunities

The City of Healdsburg is continually seeking vendors, suppliers, and contractors who can provide quality products and services at competitive prices. The City of Healdsburg's purchasing policy requires that procurement of materials, supplies, equipment, vehicles, and services be done in a manner to encourage open competition through competitive bidding.

For additional information, click [here](#).



For additional information please visit our website at <https://healdsburg.gov/>