

City of Healdsburg Enterprise System Catalog

Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency Collected/Updated
Accela	Minitraq	Online Agenda / Minutes Software	Online Agenda Minutes Software	City Clerk	As needed
Active Network	ActiveNet	Recreation Software	Online Registration Online Payments Track Class Registration	Parks & Recreation Parks & Recreation Parks & Recreation	Daily Daily Daily
ArchiveSocial	ArchiveSocial	Social Media Post Archiving	Facebook	Information Technology	Daily
Frontline	Applicant Tracking	Online Applicant System	Applicant Tracking	Human Resources	Daily
California Department of Toxic Substance Control	CUPA-DMS	CUPA-DMS	Inspections Management Software	Fire Department	As needed
CivicPlus	CivicPlus	City website	Content management for web posting/calendars/documents Web applications/311 Services	Information Technology	As needed
Codepublishing.com	Codepublishing.com	Municipal Code Publishing	Municipal Code	City Clerk	As needed
Corelogic	Metroscan	metroscan	Parcel Numbers	Electric	As needed
Esri	ArcGIS / ArcSDE AGOL	Enterprise GIS	Infrastructure Addresses and Sub-Addresses Street Assets Park Assets Land Records Planning Data	Information Technology	As needed As needed As needed As needed As needed As needed As needed
For The Record	For the Record	Public Meeting Recordings	Public Meeting Recordings	City Clerk	As needed
GG-One	Fasttrack	Contract Tracking	Contract Tracking	City Manager's Office	As needed
Microsoft	Access	Planning & Building Permits	Planning & Building Permits	Building & Planning	As needed
Microsoft	Excel	Planning & Building Permits	Planning & Building Permits	Building & Planning	As needed
Microsoft	Exchange	Email System	Enterprise Electronic Mail	Information Technology	Daily
Microsoft	Sharepoint	Intranet/ Web	Intranet / Web	Information Technology	As needed
Mitchell	On Demand	Corp Yard Work Order Tracking	Vehicle Work Order Tracking	City Manager's Office	Daily
Northstar	NorthStar	Utility Billing	Utility Billing	Finance Department	Daily
Novus Solutions (to be replaced)	Novus Solutions	Online Agenda / Minutes Software	Online Agenda Minutes Software	City Clerk	As needed
Infosend	Onlinebiller.com	Utility Payments	Utility Payments	Finance Department	Daily
OpenGov.com	OpenGov.com	Budget Transparency	Budget Transparency	Finance Department	As needed
Samanage	Samanage	Helpdesk Ticketing System Technology & Facilities	HW/SW Inventory Track/Manage/Submit Online requests Knowledgebase Employee Self Service	IT/ Facilities IT/ Facilities IT/ Facilities IT/ Facilities	Daily Daily Daily Daily
Seamlessdocs	Seamlessdocs	Fillable Forms Management	Online Fillable Forms	Information Technology	As needed
Solarwinds (to be replaced)	Solarwinds	Helpdesk Ticketing System Technology & Facilities	HW/SW Inventory Track/Manage/Submit Online requests Knowledgebase Employee Self Service	IT/ Facilities IT/ Facilities IT/ Facilities IT/ Facilities	Daily Daily Daily Daily
Sungard Public Sector	Naviline / THE	Financial System Human Resources Customer Information System(CIS)	Accts Receivable Accounts Payable Payroll Purchasing Fixed Assets General Ledger Tracking Cash Management Inventory Management Service Order Processing Cash Management Permit Processing Job/Pay Classification Personnel Maintenance Benefits Administration Position Control	Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Human Resource Division Human Resource Division Human Resource Division Human Resource Division	Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily
Tantalus	Tantalus	Meter Reading	Meter Reading	Electric Department	Daily
Tyler Technologies	Incode	Financial System Human Resources Customer Information System(CIS)	Accts Receivable Accounts Payable Payroll Purchasing Fixed Assets General Ledger Tracking Cash Management Inventory Management Service Order Processing Cash Management Permit Processing Job/Pay Classification Personnel Maintenance Benefits Administration Position Control	Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Finance Department Human Resource Division Human Resource Division Human Resource Division Human Resource Division	Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily Daily
Tyler Technologies	EnerGov	Building & Planning	Permits, Cashiering, Code Inforcement, Inspections	Building and Planning	Daily
Xerox	Firehouse	Firehouse		Fire Department	As needed